



## NOTICE ON FILING CUSTOMERS' COMPLAINTS

Pursuant to Article 6, item 3 of the Law on Provision of Tourism Services N.N. 130/2017 we inform our clients that complaints regarding the quality of our services can be submitted in written form:

**Personally:**  
in the CARWIZ  
rent a car  
business premises

or

**By mail to the address:**  
Carwiz d.o.o.  
Majora Miana Tepića 4  
78400 Gradiška, BIH

or

**Through e-mail:**  
[customer.support@carwiz.ba](mailto:customer.support@carwiz.ba)

You will receive a response to your complaint in written form  
within 15 days of receipt of the complaint.

Required information: name and surname of the person filing the complaint,  
the exact address for submission of responses.

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